

## LED LUMINAIRE MAINTENANCE INSTRUCTIONS

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To reduce the risk of death, injury or property damage from fire, electric shock, cuts, abrasions, falling parts and other hazards:

- Service of the equipment must be performed by qualified service personnel.
- Installation and maintenance must be performed by a person familiar with the construction and operation of this product and any hazards involved. All applicable codes and ordinances must be followed.
- Always de-energize the circuit and/or equipment before servicing the luminaire.
- Read this document before servicing or maintaining this equipment. These instructions do not cover all service and maintenance situations. If your situation is not covered, or, if you do not understand these instructions or additional information is required, contact Tech Support at 800-705-7378 or your local Acuity Brands distributor.

Electro Static Discharge (ESD): ESD can damage LED luminaires. Personal grounding equipment must be worn during servicing of the unit. Do not touch individual electrical components as this can cause ESD - which can shorten LED life or alter performance of the luminaire.

Some components inside the luminaire may not be serviceable. In the unlikely event that the luminaire requires service, contact Acuity Brands Tech Support at 800-705-7378.

## CLEANING INSTRUCTIONS

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Routine cleaning is suggested to ensure continued high performance of all luminaires.

### LENS CARE

It will occasionally be necessary to clean the lens. Use a soft, cotton cloth or feather duster to remove any dust. If dirt or fingerprints are present, use a mild, non-abrasive liquid detergent, rinsed with a clean, damp cotton cloth and wipe dry.

### HOUSING CARE

When cleaning the exterior housing, use a damp, cotton cloth to remove dust and dirt. Do not use any abrasive cleaners which can scratch or remove the paint finish.

## FLUORESCENT LUMINAIRE MAINTENANCE INSTRUCTIONS

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To reduce the risk of death, injury or property damage from fire, electric shock, cuts, abrasions, falling parts and other hazards:

- Service of the equipment must be performed by qualified service personnel.
- Installation and maintenance must be performed by a person familiar with the construction and operation of this product and any hazards involved. All applicable codes and ordinances must be followed.
- Always de-energize the circuit and/or equipment before servicing the equipment.
- Read this document before servicing or maintaining this equipment or installing a lamp. These instructions do not cover all service and maintenance situations. If your situation is not covered, or, if you do not understand these instructions or additional information is required, contact Tech Support or your local Acuity Brands distributor.
- Read and follow all warnings and instructions provided by the lamp and ballast manufacturer.

## CLEANING INSTRUCTIONS

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### LENS CARE

It will occasionally be necessary to clean the lens. Use a soft, cotton cloth or feather duster to remove any dust. If dirt or fingerprints are present, use a mild, non-abrasive liquid detergent, rinsed with a clean, damp cotton cloth and wipe dry.

### HOUSING CARE

The best time to clean the inside reflector is during group relamping. Lamps should be removed before cleaning. Use a hand-held vacuum with a soft brush attachment, or soft cloth to ensure no damage is done to internal surfaces. When cleaning the exterior housing, use a damp, cotton cloth to remove dust and dirt. Do not use any abrasive cleaners which can scratch or remove the paint finish.

## LAMP REPLACEMENT

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Group relamping is typically part of a planned maintenance strategy. However, there may be instances where single lamps fail before group relamping can take place. If this happens, single lamp replacement should be completed as necessary. Always be careful when removing or installing lamps. Do not work above anyone.

NOTICE: If lamp is marked (Hg) it contains mercury. Follow disposal laws. See [www.lamprecycle.org](http://www.lamprecycle.org).

## BALLAST REPLACEMENT

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Ballast replacement should only be performed by a licensed electrical contractor. Do not remove the ballast until the luminaire is taken offline. Disconnect all circuits to isolate power from the unit. Before removing a ballast, always reference instructions from the ballast manufacturer for specific maintenance recommendations. Please note that all ballast warranties are covered by the ballast manufacturer, and if still under warranty, the ballast manufacturer should be contacted.

All luminaires are wired with a ballast disconnect plug. This provides a way to disconnect the ballast that needs to be replaced without turning off the entire row of the luminaire. It is an additional safety measure, but does not take the place of turning off power to the circuit. In addition, if using emergency lighting, ensure all breakers are off before replacing any ballast.

Reference the cross-section on the luminaire specification sheet for ballast location. All specification sheets can be found on [www.acuitybrands.com](http://www.acuitybrands.com). Be sure that the replacement ballast is the same make/model or equals the wiring of the existing ballast.

**Acuity Brands Lighting, Inc., assumes no responsibility for claims arising out of improper or careless maintenance of this product.**